

Course Title	<i>Leaders For Excellence (L4E) Level 1</i> <i>(This is EFQM licensed course)</i>
Course Objective	<ol style="list-style-type: none"> 1. Provide an overview of the EFQM Excellence Model <ol style="list-style-type: none"> 1.1 Criterion 1.2 RADAR logic 1.3 Fundamental Concepts of Excellence 2. Understand how to use the EFQM Excellence Model, DMAIC and other tools to identify and drive improvements in your organization
Course Brief	<p>Through this training participant will learn how to identify areas for improvement and adopt a structured approach to address them. More specifically, this course is designed for managers who want to:</p> <ol style="list-style-type: none"> 1. Learn how to interpret an assessment feedback report 2. Understand the use of the DMAIC approach 3. Use the Business Excellence Matrix to develop an enabler map 4. Learn the basics of the EFQM Excellence Model to drive change <p>During the training participants will work with a real 'Recognized for Excellence' application document of Ricoh or the Glasgow Central College. Moreover, participants will be able to review and update your own organization's enablers.</p> <p>Individuals who pass the training will receive the official EFQM certification as "EFQM Leader for Excellence - level 1". A level 2 recognition is achievable within one year after the training, on presentation of successful completion of a DMAIC project or a self-assessment using BEM at your premises.</p>
No. of Days	2
Proposed Timing	8:30 am – 3:00 pm
Who Should Attend?	Senior Managers, Heads of department, Quality specialists
No. of participants	Min 8 - Max 10
Certificate	Issued by EFQM, Brussels
Faculty	Shawqi Sajwani
Course Conducted By	Shawqi Sajwani Quality Consultants