

Course Title	<i>Journey to Excellence (J2E)</i> <i>(This is EFQM Licensed course)</i>
Course Objective	1- Define a structured approach to implementing change in your organization 2- understand the EFQM Excellence model and the RADAR Technique
Course Brief	<i>This course is aimed at individuals who are seeking to start a Business Excellence initiative at their organization.</i> <i>Through this program, you will:</i> <i>1. Understand how to use self-assessment as an improvement tool</i> <i>2. Develop a roadmap for how your organization can progress</i> <i>3. Discover how to prioritize improvement actions</i> <i>4. Recognize the cultural aspects of Excellence and develop a plan to engage people within your organization</i> <i>5. Learn to use different tools and techniques to increase performance</i> <i>6. Get to know EFQM's levels of Excellence</i>
No. of Days	2
Proposed Timing	8:30 am – 3:00 pm
Who Should Attend?	<i>Managers, Heads of departments, Supervisors</i>
No. of participants	<i>Min 8 - Max 10</i>
Certificate	<i>Issued by EFQM, Brussels</i>
Faculty	<i>Shawqi Sajwani</i>
Course Conducted By	<i>Shawqi sajwani Quality Consultants</i>