

<b>Course Title</b>	<b><i>Introduction To EFQM Excellence Model</i></b>
<b>Course Objective</b>	<p>1- What are the basic ingredients of Excellent Organizations</p> <p>2- An In-depth awareness of EFQM Excellence model</p> <p>3- An in depth understanding of RADAR logic</p>
<b>Course Brief</b>	<p><i>This course is aimed at individuals who are seeking to understand the basic concepts of EFQM Excellence model.</i></p> <p><i>Through this program, participants will:</i></p> <ol style="list-style-type: none"> <li><i>1. Understand the need of model to create Excellent organizations</i></li> <li><i>2. The basics of the EFQM Excellence model</i></li> <li><i>3. The concept of Enablers and Results</i></li> <li><i>4. Understand how the model is used to measure Excellence</i></li> <li><i>5. Understand how RADAR is used to assess excellence in an organization</i></li> </ol> <p><i>The workshop involves role play and practical exercises to clarify the concept of EFQM Excellence model</i></p>
<b>No. of Days</b>	<i>1</i>
<b>Proposed Timing</b>	<i>8:30 am – 3:00 pm</i>
<b>Who Should Attend?</b>	<i>Quality supervisors, Non quality mangers</i>
<b>No. of participants</b>	<i>Min 8 - Max 14</i>
<b>Certificate</b>	<i>Issued by Shawqi Sajwani Quality Consultants</i>
<b>Faculty</b>	<i>Shawqi Sajwani</i>
<b>Course Conducted By</b>	<i>Shawqi Sajwani Quality Consultants</i>

## Meet Your Faculty



**Shawqi Hamdan Sajwani** is a UAE national and an independent consultant in the field of Organizational Excellence. Prior to this position he was the Group Director, Business Excellence at Dubai Holding.

## Education & Qualifications

- 1- Bachelors degree in Industrial and Systems Engineering from Georgia Institute of Technology, USA)
- 2- Masters in Quality Management from the University Of Wollongong, Australia
- 3- Graduate of Executive Development Program from IMD, Switzerland
- 4- EFQM master class
- 5- EFQM approved Advisor
- 6- EFQM Licenced trainer for Journey to Excellence (J2E) & Leaders for Excellence (L4E)

## Work Experience

Mr. Sajwani started his career at General Motors in the USA. He then joined Dubai Aluminum Co. Ltd. (Dubal). During the 20 years (1985-2005) tenure at DUBAL he progressed from trainee to the position of Senior Manager. He played a leading role in the development Dubal and its expansion plans. His positions included Manger, Industrial Engineering, Manager, Training & Development, Manager Quality & Continuous improvement and Manager Health Safety & Environment. He led the complete Dubal operations to ISO 9000 series of certifications and the development of a world class Employee Suggestion Scheme.

Mr. Sajwani served as the Chairman of Dubai Quality Group during 1999 and 2000 and is currently the honorary member on the board.

In 2005, Mr. Sajwani joined Dubai Holding (DH), As Group Director Business Excellence; his role was to establish Excellence Strategy for DH Corporate office. He was also responsible to cascade, monitor and validate the implementation across its business entities, this included; Strategic development and implementation of DH Excellence Award Program and the HSE management program and to drive and support integration of Business Excellence within the organization's business model.

Mr. Sajwani has conducted EFQM assessment in a wide range of companies and was a on the Jury of Dubai Government Excellence Program during 2008.